

Deborah.Easterling

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2012-177-WS
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From: Jocelyn.Boyd
Sent: Wednesday, August 14, 2013 3:36 PM
To: Deborah.Easterling; Daphne.Duke; Tricia.DeSanty
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Subject: FW: Unified Sewer System for York County

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AUG 14 2013

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MAIL/DMS

From: Linda Stevenson [mailto:lks@comporium.net]

Sent: Wednesday, August 14, 2013 3:32 PM

To: Jocelyn.Boyd

Cc: Baker, Josh; Campbell, Chad; wilsonde@dhec.sc.gov; Norman Ralph; 'Steven Gilbert'; Jones.Laurie@EPA.gov; Mick.Mulvaney@mail.house.gov; michael.johnson@yorkcountygov.com; blackwellpa@comporium.net

Subject: Unified Sewer System for York County

The Tega Cay Citizen's Water Advisory Council supports a unified system of sewer collection for the County of York.

UI/Tega Cay Water Service has other issues of major importance in addition to the spills!

The citizens of Tega Cay deserve better service than that which has been provided by Utilities, Inc/Tega Cay Water Service (UI/TCWS). The petition 2013-168-WS only addresses the sewer spill overflows (SSO) however there are many other complaints concerning service which have not been properly addressed. There are billing, meter reading, customer service with phone calls, band aid repairs, painting with various colors on the streets, curbs, driveways, for example. These have not been addressed.

There is no punishment for the crimes committed by UI/Tega Cay Water service!

Also, there is the problem with the corrective action plans (CAP) (9/30/2009, 2/16/2011, and Non-Compliance Docket 10-RFR-112) which have never improved the problems and there seems to be no due or completion dates for these CAPs. This gives the company unlimited times in order to break the laws such as the recent one involving the Pollution Control Act SC Code48-1-1100 (d) (2008 and Water Pollution Permits 23 S.C. Code Ann. Regs. 61-9-122.41 and (e) (Supp.2009). When DHEC is questioned about these violations the response is the company is still under the enforcement of the CAP and they are being given time to correct the problems.

It only rains on UI/Tega Cay Water Service's parade!

UI/TCWS stated on numerous occasions in reports provided to DHEC that the reason for the 25 spills from January till July 2013 were due to heavy rains, inflow, infiltration and blockages. There have also been more than 10 private residences experiencing sewage spills reported to us since January 2013. The other water/sewer service in Tega Cay (TCUD) had exactly the same rainfall etc. and did not have one spill! A search of DHEC records shows that heavy, torrential rains were given as the reason for spills as far back as May 2003.

UI/Tega Cay Water Service uses I&I as their excuse, year after year!

Information copied from PSC Order 2009-373-WS Directive 225287 and Order 2010-557-WS reports the Commission expects the Company to monitor the levels of inflow and infiltration (I&I), maintain its data, and to fully address the issue of I&I in its next rate proceeding. "TCWS shall monitor inflow and infiltration in its sewer operations and remedy any inflow and infiltration levels not within industry standards to ensure that no excess costs associated with inflow and infiltration are passed through to its customers." UI/TCWS shall be prepared to address the issue fully in the next rate proceeding before this Commission. In the next hearing December 8, 2012

Mac Mitchell and Patrick Flynn supported the fact that there are no problems with I&I. YET in the year 2013 sewer spills occurred due to inflow and infiltration and heavy rains.

If it had been fixed, 250,000 gallons of sewage would not have gone into Lake Wylie!

If problems of heavy rain and I&I had been addressed when ORS and PSC supported rate increases in 2006, 2010, and again in 2013 we would not have endured these sewer spills into Lake Wylie which have adversely affected our property values and our quality of life.

We have complained for more than twenty years and wish to say enough is enough. The history of the shoddy work performed by this company along with the lack of concern for the aesthetics of their property gives us reason to believe this type of work will continue. We have no reason to believe any different. History dictates what to expect in the future as they continue to cut corners and maintain their property in a most unpleasant manner.

Utilities, Inc. is a state wide South Carolina problem!

The public service Commission website and DHEC can verify other communities with similar problems with this company! Nationwide, Utilities, Inc. has been a problem in communities in Nevada etc. ORS and DHEC are spending a great deal of time trying to solve the conflicts this company has made with citizens of South Carolina.

York County United Utility is the only answer, and the customers of UI/Tega Cay Water Service MUST NOT be made to pay for the BP of Sewer Spills!

The only alternative for the citizens of York County as well as the neighboring communities who use Lake Wylie is to connect the waste water to the Tega Cay Utility Department (TCUD) lines which take sewage directly to Rock Hill Treatment Plant. This will be a tremendous improvement to our golf course and Lake Wylie and will reduce the SSO's in the lake. We can document all of this information and we have the support of many including the Riverkeeper, our Representatives and our Senator.

Please stop this madness.

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